# THE NAVAL SURFACE WARFARE CENTER CARDEROCK DIVISION QUALITY PROCEDURES

Title:	Number:	Revision Number:	Date Effective:
CONTROL OF CUSTOMER SUPPLIED PRODUCT	00-0000-072-01	1	6/9/95
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## 7.0 PURPOSE

To describe the process for providing adequate receipt, inspection, storage, and maintenance of property furnished by the customer.

### 7.1 **SCOPE**

This procedure applies to customer supplied material used in test or fabrication. It does not apply to Full-Scale Trials *test articles* because Full-Scale *Trials* does not take possession of the ship or submarine being tested.

### 7.2 **RESPONSIBILITY**

The Pilot Program Department Head or designee is responsible for the implementation of this procedure.

### 7.3 **PROCEDURES**

- 7.3.1 If received customer products are found damaged upon initial inspection, the Pilot Program documents this fact in accordance with the Control of Nonconforming Product Procedure, 00-0000-132-01. The Pilot Program Department Head or appropriate personnel assigned is notified. The Customer is then notified immediately for disposition of the product. Discrepant material will be properly identified and stored in a designated area pending disposition.
- 7.3.2 Any special handling and/or storage requirements must be supplied with the customer supplied product and also must appear in the approved contract.
- 7.3.3 Products are stored in office areas and/or appropriate work areas in a manner that will guard against damage and improper or unauthorized use.

#### 7.4 REFERENCES

Control of Non-Conforming Product Procedure 00-0000-132-01